

# EXHIBIT

"A"

## Quotation

Tel-Com Services, Inc.  
1833A East Three Notch Street  
P.O. Box 1606  
Andalusia, AL 36420-1227

Quote Number:  
00233

Quote Date:  
Oct 29, 2004

Page:  
1

## Quoted to:

Pioneer Telephone Services, Inc  
P.O. Box 1606  
Andalusia, AL 36420

Customer ID	Good Thru	Payment Terms	Sales Rep
P001	11/28/04	Net 30 Days	KMB

Quantity	Item	Description	Unit Price	Extension
		Equipment in warehouse that was water damaged by Ivan's storms..		
1.00	SX50	Mitel Cabinet	375.00	375.00
1.00	SX50PS	Mitel SX50 Power Supply	325.00	325.00
1.00	9102-018-000	Mitel Console	375.00	375.00
1.00	9110-211-000	Mitel 4 Irk. Circuit Card	175.00	175.00
2.00	9104-020-001SA	Mitel 16 CT Station Card	559.00	1,118.00
1.00	NSCICS	Norstar CICS KSU	300.00	300.00
13.00	I7100B	Norstar Single Line B	89.00	1,157.00
2.00	I7100	Norstar Single Line P	89.00	178.00
7.00	I7208B	8-Button Keypad w/display Blk	105.00	735.00
6.00	I7316B	16-Button Keypad w/display Blk	129.00	774.00
20.00	2831-00	4x8 CO Key Station Board	175.00	3,500.00
1.00	2830-16	CPU/VCM Processor	225.00	225.00
27.00	1414-08	Executive Speakerphone w/displ	135.00	3,645.00
12.00	1412-08	Enhanced Speakerphone	109.00	1,308.00
1.00	SP4000-00	BKSU (Basic KSU)	1,499.00	1,499.00
1.00	SP4074-00	DCU		
1.00	SP4032-00	KIB Board		
1.00	SP4031-00	COB Board		
1.00	SP4030-00	CPB Board		
1.00	SP4033-00	SIB Board		
1.00	SP4035-00	APL		
6.00	SP4032-00	KIB Board	139.00	834.00
Subtotal				Continued
Sales Tax				Continued
Total				Continued

AO00128

## Quotation

Iel-Com Services, Inc.  
 1833A East Three Notch Street  
 P O. Box 1606  
 Andalusia, AL 36420-1227

Quote Number:  
 00233

Quote Date:  
 Oct 29, 2004

Page:  
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## Quoted to:

Pioneer Telephone Services, In  
 P.O. Box 1606  
 Andalusia, AL 36420

Customer ID	Good Thru	Payment Terms	Sales Rep
P001	11/28/04	Net 30 Days	KMB

Quantity	Item	Description	Unit Price	Extension
9.00	612.1000	GLX-12 KSU	250.00	2,250.00
22.00	612.3201	GLX Std Keyset	150.00	3,300.00
1.00	CD616	Comdial 616 KSU	400.00	400.00
1.00	CDDSS	Comdial DSS	100.00	100.00
17.00	6600E	Comdial Keyset	139.00	2,363.00
6.00	6714-X	Comdial Keyset	70.00	420.00
13.00	6714V-PG	Comdial Keyset	70.00	910.00
9.00	6614E-PG	Comdial Keyset	95.00	855.00
1.00	6614T-PG	Comdial Keyset	120.00	120.00
1.00	6714S	Comdial Keyset	95.00	95.00
1.00	CD820	Comdial 820 KSU	425.00	425.00
1.00	E80	E80PI KSU	250.00	250.00
2.00	M0016	Station Card	175.00	350.00
1.00	CDOPX	Comdial 2-Port OPX	200.00	200.00
4.00	6706X-PG	Comdial Keyset	112.00	448.00
1.00	6702X-PG	Comdial Keyset	112.00	112.00
2.00	6714FB	Comdial Keyset	123.50	247.00
1.00	6620PB	Comdial Keyset	100.00	100.00
1.00	W3KMEM95-57	Comdial Handset	15.17	15.17
3.00	PCB	Omega PCB Board	45.00	135.00
1.00	ANA	Omega ANA Card	45.00	45.00
2.00	ICM	Omega ICM Card	45.00	90.00
6.00	XPS	Omega XPS-1 Card	45.00	270.00
5.00	SUB	Omega III Sub Kset Int Card	45.00	225.00
			Subtotal	Continued
			Sales Tax	Continued
			Total	Continued

AO00129

## Quotation

Tel-Com Services, Inc.  
1833A East Three Notch Street  
P.O. Box 1606  
Andalusia, AL 36420-1227

Quote Number:  
00233

Quote Date:  
Oct 29, 2004

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## Quoted to:

Pioneer Telephone Services, Inc  
P.O. Box 1606  
Andalusia, AL 36420

Customer ID	Good Thru	Payment Terms	Sales Rep
P001	11/28/04	Net 30 Days	KMB

Quantity	Item	Description	Unit Price	Extension
2.00	COT	Omega COT Card	45.00	90.00
1.00	CPU	Omega CPU Card	45.00	45.00
1.00	816/2460	Omega Keyset	65.00	65.00
7.00	60025	Tie Keyset	59.00	413.00
5.00	60001	Tie Key Service Unit	85.00	425.00
2.00	60002	4 Ckt C O. Line Card	70.00	140.00
1.00	60010	Tie 1-Port C O Module	40.00	40.00
8.00	THandset	Tie Handset	15.17	121.36
1.00	IP1648DCDC	Tel-Plus 1648 DCDC Converter	225.00	225.00
6.00	IPHandset	Tel-Plus Handset	22.50	135.00
1.00	IP1648PS	Tel-Plus Power Supply	45.00	45.00
2.00	IP1648SIB	Tel-Plus 1648 SIB Card	135.00	270.00
3.00	IP1648KIB	Tel-Plus 1648 KIB Card	195.00	585.00
2.00	IP1648COB	Tel-Plus 1648 COB Card	135.00	270.00
1.00	IP1648CNB	Tel-Plus 1648 Keyset SM LCD	120.00	120.00
1.00	IP1648TNB	Tel-Plus 1648 TNB Card	125.00	125.00
1.00	IP1648SCB	Tel-Plus 1648 SCB Card	175.00	175.00
2.00	IP816PM	Tel-Plus 816 Program Module	25.00	50.00
6.00	IP1648	Tel-Plus 1648 Keyset Sm LCD	71.50	429.00
1.00	IP1648DSS	Tel-Plus 1648 DSS	125.00	125.00
5.00	AIT-24	AIT 24-Button Keyset	85.00	425.00
1.00	AITML308	AIT Merlin 308 KSU	99.00	99.00
1.00	ACS704A	AIT Power Supply	25.00	25.00
1.00	AITISP616	AIT Spirit Exp 616 KSU	150.00	150.00
			Subtotal	Continued
			Sales Tax	Continued
			Total	Continued

AO00130

## Quotation

Tel-Com Services, Inc.  
 1833A East Three Notch Street  
 P.O. Box 1606  
 Andalusia, AL 36420-1227

Quote Number:  
 00233

Quote Date:  
 Oct 29, 2004

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## Quoted to:

Pioneer Telephone Services, Inc  
 P O Box 1606  
 Andalusia, AL 36420

Customer ID	Good Thru	Payment Terms	Sales Rep
P001	11/28/04	Net 30 Days	KMB

Quantity	Item	Description	Unit Price	Extension
3.00	ATTSP	ATT Surge Protector	15.00	45.00
2.00	AITACP	ATT AC Protector	15.00	30.00
			Subtotal	34,915.53
			Sales Tax	
			Total	34,915.53

AO00131

37-4873-07

P. 10/24/04  
claim

TEL-COM SERVICES, INC.  
P.O. Box 1606  
Andalusia, Alabama 36420-1227

LIGHTNING AFFIDAVIT

I, K. Mac Bracewell, do certify that I have this 20th day of September, 2004, examined the following item(s):

Qty. 1	Item Description Norstar Modular ICS KSU 0x32	Part # NS19404
Qty. 1	Item Description Norstar Caller ID Trk Cartridge	Part # NS19419
Qty. 1	Item Description Call Pilot 150 Voice Mail Unit	Part # NS19467
Qty. 1	Item Description 24 Button Keyset w/ Display	Part # M7324
Qty. 3	Item Description 16 Button Keyset	Part # T7316B
Qty. 2	Item Description 8 Button Keyset	Part # T7208B
Qty. 1	Item Description V20P Attack Pack w/6160	Part # Vista-20P
Qty. 1	Item Description Digital Sprite System	Part # DSDX16C80GB
Qty. 2	Item Description 1/3" Color Digital Cam 350 TVL	Part # 1K629A
Qty. 2	Item Description 1/3" 5.50mm Varifocal Lense	Part # 13VG550S
Qty. 2	Item Description Camera Mount	Part # EH35212MT
Qty. 1	Item Description CCTV Power Supply	Part # PS2416

Qty 1	Item Description Outdoor FM Antenna	Part # FMA
Qty 1	Item Description Television Antenna Amplifier	Part # TelAA
Qty. 1	Item Description 30' IV Antenna Pole	Part # TELMST
Qty. 1	Item Description 4-Head Hi-Fi VCR	Part # VWM-680
Qty 1	Item Description IHX Select Receiver	Part # TX-DS797
Qty 1	Item Description Stereo Receiver	Part # IX-8511
Qty. 1	Item Description Dell Computer System	Part # DCS
Qty. 1	Item Description Dell Inspiron Laptop	Part # DIL17
Qty 1	Item Description Gateway Computer System	Part # GWS
Qty 1	Item Description Norstar 900Mhz Cordless Phone	Part # NS900
Qty. 1	Item Description Subwoofer	Part # Encore 8

Belonging to: Pioneer Telephone Services, Inc.

I further certify that to the best of my knowledge the above described property was damaged by lightning because of severe damage done to the printed circuit boards in the above equipment.

K. Mac Braccwell, by SWP

K. Mac Braccwell  
Tel-Com Services, Inc

## Quotation

Tel-Com Services, Inc.  
1833A East Three Notch Street  
P.O. Box 1606  
Andalusia, AL 36420-1227

Quote Number:  
00232

Quote Date:  
Oct 29, 2004

Page:  
1

## Quoted to:

Pioneer Telephone Services, Inc.  
P.O. Box 1606  
Andalusia, AL 36420

Customer ID	Good Thru	Payment Terms	Sales Rep
P001	11/28/04	Net 30 Days	KMB

Quantity	Item	Description	Unit Price	Extension
		Lightning damage done during hurricane Ivan's storms.		
1	COLBR	LABOR	2,410.00	2,410.00
1	00NS19404	Norstar Modular ICS 0x32 KSU	989.00	989.00
1	00NS19419	Norstar Caller ID Irunk Cart.	498.00	498.00
1	00NS19467	Call Pilot 150 Voice Mail Unit	1,995.00	1,995.00
1	00M7324	24-Button Keypad w/display	150.00	150.00
3	00T7316B	16-Button Keypad w/display Blk	129.00	387.00
3	00T7208B	8-Button Keypad w/display Blk	115.00	345.00
1	00VISTA-20P	V20P Attack Pack w/6160	804.35	804.35
1	00SDX16C80GB	Digital Sprite System	2,908.01	2,908.01
2	00LK629A	1/3" Color Digital Camera 350	173.99	347.98
2	00L3VG550S	1/3" 5.5mm Varifocal Lense	136.00	272.00
2	00EH3512MT	Camera Mount	89.98	179.96
1	00PS2416	CCTV Power Supply	147.90	147.90
1	00FMA	Television Antenna	167.95	167.95
1	00TelAA	Television Antenna Amplifier	119.60	119.60
1	00TELMST	30' TV Antenna Pole	169.00	169.00
1	00VWM-680	4-Head HI-FI VCR	79.96	79.96
1	00Tx-DS797	THX Select Receiver	946.00	946.00
1	00Tx-8511	Stereo Receiver	259.00	259.00
1	00DCS	Dell Computer System (Flat Panel 17" Monitor, Keyboard, Hard Drive, & Printer)	1,687.00	1,687.00
			Subtotal	Continued
			Sales Tax	Continued
			Total	Continued

AO00134



## Quotation

Iel-Com Services, Inc.  
 1833A East Three Notch Street  
 P.O. Box 1606  
 Andalusia, AL 36420-1227

Quote Number:  
 00232

Quote Date:  
 Oct 29, 2004

Page:  
 2

## Quoted to:

Pioneer Telephone Services, In  
 P.O. Box 1606  
 Andalusia, AL 36420

Customer ID	Good Thru	Payment Terms	Sales Rep
P001	11/28/04	Net 30 Days	KMB

Quantity	Item	Description	Unit Price	Extension
1.00	DIL17	17" Dell Inspiron Laptop (17" Flat Panel Display, Port Replicator, Printer)	2,683.33	2,683.33
1.00	GWS	Gateway Computer (Monitor, Keyboard, Hard Drive)	1,650.00	1,650.00
1.00	NS900	900mhz Cordless Phone	435.00	435.00
1.00	Encore 8	Subwoofer	525.00	525.00
			Subtotal	20,156.04
			Sales Tax	1,419.68
			Total	21,575.72

AO00135

**Invoice****Pioneer Telephone Services, Inc.****P. O. Box 1606****Andalusia, AL 36420-1227**

Voice: 334-222-8777

Fax: 334-222-8458

Invoice Number:

13383B

Invoice Date:

Oct 29, 2004

Page:

1

Sold To:

Pioneer Telephone Services, Inc.  
P.O. Box 1606  
Andalusia, AL 36420-1227

Ship to:

*Claim # 037-0004873-2004*

Customer ID		Customer PO		Payment Terms	
2228777				Net 10 Days	
Sales Rep ID		SO# / Date		SC Date	Due Date
JHW		9/27/04			11/8/04
Quantity	Item	Description		Unit Price	Extension
		EQUIPMENT IN WAREHOUSE WATER			
		DAMAGED BY IVAN'S STORMS.			
1.00	SX50	MITEL CABINET			
1.00	SX50PS	MITEL SX50 POWER SUPPLY			
1.00	9102-018-000	MITEL CONSOLE			
1.00	9110-211-000	MITEL 4 TRK. CIR CARD			
2.00	9104-020-001SA	16 CT STA CARD			
1.00	NSCICS	NS CICS KSU			
13.00	T7100B	NORSTAR SINGLE LINE BLACK			
2.00	T7100	PLATINUM SINGLE-LINE			
7.00	T7208B	CHARCOAL 8-BUTTON KEYSER			
6.00	T7316B	CHARCOAL 16-BUTTON PHONE			
20.00	2831-00	4X8 CO KEY STATION BOARD			
1.00	2830-16	CPU/VCM PROCESSOR			
27.00	1414-08	EXECUTIVE DISPLAY SPEAKERPHONE			
12.00	1412-08	ENHANCED SPEAKERPHONE			
1.00	SP4000-00	BKSU (BASIC KSU)			
1.00	SP4074-00	DCU			
7.00	SP4032-00	KIB BOARD			

Subtotal

Continued

Sales Tax

Continued

Total Invoice Amount

Continued

Payment Received

**TOTAL**

Continued

Check No:

A finance charge of 1 1/2% will be added on invoices more than 10 days overdue.

AO00181

**Invoice**

**Pioneer Telephone Services, Inc.**  
**P. O. Box 1606**  
**Andalusia, AL 36420-1227**

Voice: 334-222-8777  
 Fax: 334-222-8458

Invoice Number:  
 13383B

Invoice Date:  
 Oct 29, 2004

Page:  
 2

**Sold To:**

Pioneer Telephone Services, Inc.  
 P.O. Box 1606  
 Andalusia, AL 36420-1227

**Ship to:**

*Claim # 037-0004873-2004*

Customer ID		Customer PO		Payment Terms	
2228777				Net 10 Days	
Sales Rep ID		SO# / Date		SC Date	Due Date
JHW		9/27/04			11/8/04
Quantity	Item	Description		Unit Price	Extension
1.00	SP4031-00	COB BOARD			
1.00	SP4030-00	CPB			
1.00	SP4033-00	SIB BOARD			
1.00	SP4035-00	APL			
9.00	612 1000	GLX-12 KSU			
22.00	612.3201	GLX SID KEYSET			
1.00	CD616	COMDIAL 616 KSU			
1.00	DCDSS	COMDIAL DSS			
17.00	6600E	COMDIAL KEYSEI			
6.00	6714X-PG	COMDIAL KEYSEI			
13.00	6714V-PG	COMDIAL KEYSEI			
9.00	6614E-PG	COMDIAL KEYSET			
1.00	6614T-PG	COMDIAL KEYSET			
1.00	6714S	Comdial Keyset			
1.00	CD820	COMDIAL 820 KSU			
1.00	E80	E80PT KSU			
2.00	M0016	STATION CARD			
1.00	CDOPX	COMDIAL 2-PORT OPX			
4.00	6706X-PG	COMDIAL KEYSET			

Subtotal

Continued

Sales Tax

Continued

Total Invoice Amount

Continued

Payment Received

**TOTAL**

Continued

Check No:

A finance charge of 1 1/2% will be added on invoices more than 10 days overdue.

AO00182

**Invoice**

**Pioneer Telephone Services, Inc.**  
**P. O. Box 1606**  
**Andalusia, AL 36420-1227**

Invoice Number:  
13383B

Invoice Date:  
Oct 29, 2004

Voice: 334-222-8777  
 Fax: 334-222-8458

Page:  
3

Sold To:  
 Pioneer Telephone Services, Inc.  
 P.O. Box 1606  
 Andalusia, AL 36420-1227

Ship to:

*claim #037-0004873-2004*

Customer ID		Customer PO		Payment Terms	
2228777				Net 10 Days	
Sales Rep ID		SO# / Date		SC Date	Due Date
JHW		9/27/04			11/8/04
Quantity	Item	Description	Unit Price	Extension	
1.00	6702X-PG	COMDIAL KEYSET			
2.00	6714FB	COMDIAL KEYSET			
1.00	6620PB	COMDIAL KEYSET			
1.00	W3KMEM95-57	PG COMDIAL HANDSEI			
3.00	PCB	OMEGA PCB BOARD			
1.00	ANA	OMEGA ANA CARD			
2.00	ICM	OMEGA ICM CARD			
6.00	XPS	OMEGA XPS-1 CARD			
5.00	SUB	OMEGA SUB CARD			
2.00	COI	OMEGA COT CARD			
1.00	CPU	OMEGA CPU CARD			
1.00	816/2460	OMEGA KEYSET			
7.00	60025	TIE KEYSET			
5.00	60001	IIE KEY SERVICE UNIT			
2.00	60002	4 CKT C.O. LINE CARD			
1.00	60010	TIE 1 PORT CO MODULE			
8.00	THANDSET	IIE HANDSEI			
1.00	TP1648DCDC	TEL-PLUS 1648DCDC CONVERTER			
6.00	TPHANDSET	TEL-PLUS HANDSET			

Check No:

Subtotal  
 Sales Tax  
 Total Invoice Amount  
 Payment Received  
**TOTAL**

Continued  
 Continued  
 Continued  
 Continued

A finance charge of 1 1/2% will be added on invoices more than 10 days overdue

AO00183

**Pioneer Telephone Services, Inc.**  
**P. O. Box 1606**  
**Andalusia, AL 36420-1227**

Voice: 334-222-8777  
 Fax: 334-222-8458

**Invoice**

Invoice Number:  
 13383B

Invoice Date:  
 Oct 29, 2004

Page:  
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**Sold To:**

Pioneer Telephone Services, Inc.  
 P.O. Box 1606  
 Andalusia, AL 36420-1227

**Ship to:**

*Claim # 037-0004873-2004*

Customer ID		Customer PO		Payment Terms	
2228777				Net 10 Days	
Sales Rep ID		SO# / Date		SC Date	Due Date
JHW		9/27/04			11/8/04
Quantity	Item	Description	Unit Price	Extension	
1.00	TP1648PS	TEL-PLUS POWER SUPPLY			
2.00	TP1648SIB	TEL-PLUS SIB CARD			
3.00	IP1648KIB	TEL-PLUS 1648 KIB CARD			
2.00	TP1648COB	TEL-PLUS 1648 COB CARD			
1.00	IP1648CNB	TEL-PLUS 1648 CNB CARD			
1.00	IP1648INB	TEL-PLUS 1648 INB CARD			
1.00	IP1648SCB	TEL-PLUS 1648 SCB CARD			
2.00	TP816PM	TEL-PLUS 816 PROGRAM MODULE			
6.00	TP1648	TELPLUS 1648 KEYSET SM LCD			
1.00	TP1648DSS	TEL-PLUS 1648 DSS			
5.00		AIT 24 BUTTON KEYSET			
1.00	AITML308	AIT MERLIN 308 KSU			
1.00	ACS704A	AIT POWER SUPPLY			
1.00	ATTSP616	AIT SPIRIT EXP 616 KSU			
3.00		ATI SURGE PROTECTOR			
2.00		ATT AC PROTECTOR			
1.00	EQUIPMENI	TOTAL EQUIPMENI	34,915.53	34,915.53	

Subtotal 34,915.53

Sales Tax

Total Invoice Amount 34,915.53

Payment Received

**TOTAL** 34,915.53

Check No:

A finance charge of 1 1/2% will be added on invoices more than 10 days overdue.

AO00184

## PIONEER TELEPHONE SERVICES, INC.

P.O. Box 1606

Andalusia, Alabama 36420-1227

*claim #037-0004873-2004*

## LIGHTNING AFFIDAVIT

I, James H. Williamson, do certify that I have this 20th day of September, 2004, examined the following item(s):

Qty. 1	Item Description Mitel Cabinet	Part # SX50
Qty. 1	Item Description Mitel SX50 Power Supply	Part # SX50PS
Qty. 1	Item Description Mitel Console	Part # 9102-018-000
Qty. 1	Item Description Mitel 4 Trk Cir Card	Part # 9110-211-000
Qty. 2	Item Description 16 Ct Station Card	Part # 9104-020-001SA
Qty. 1	Item Description NS CICS KSU	Part # NSCICS
Qty. 13	Item Description Norstar Single-line Black	Part # T7100B
Qty. 2	Item Description Norstar Single-line Platinum	Part # T7100
Qty. 7	Item Description Norstar 8-Button Keyset Charcoal	Part # T7208B
Qty. 6	Item Description Norstar 16-Button Keyset Charcoal	Part # T7316B
Qty. 20	Item Description 4x8 CO Key Station Board	Part # 2831-00
Qty. 1	Item Description CPU/VCM Processor	Part # 2830-16

claim # 037-0004873-2004

Qty. 27	Item Description Executive Speakerphone	Part # 1414-08
Qty. 12	Item Description Enhanced Speakerphone	Part # 1412-08
Qty. 1	Item Description BKSU (Basic KSU)	Part # SP4000-00
Qty. 1	Item Description DCU	Part # SP4074-00
Qty. 7	Item Description KIB Board	Part # SP4032-00
Qty. 1	Item Description COB Board	Part # SP4031-00
Qty. 1	Item Description CPB	Part # SP4030-00
Qty. 1	Item Description SIB Board	Part # SP4033-00
Qty. 1	Item Description APL	Part # SP4035-00
Qty. 9	Item Description GLX-12 KSU	Part # 612.1000
Qty. 22	Item Description GLX Std. Keyset	Part # 612.3201
Qty. 1	Item Description Comdial 616 KSU	Part # CD616
Qty. 1	Item Description Comdial DSS	Part # DCDSS
Qty. 17	Item Description Comdial Keyset	Part # 6600E
Qty. 6	Item Description Comdial Keyset	Part # 6714X-PG

claim# 037-0004873-2004

Qty. 13	Item Description Comdial Keyset	Part # 6714V-PG
Qty. 9	Item Description Comdial Keyset	Part # 6614E-PG
Qty. 1	Item Description Comdial Keyset	Part # 6614T-PG
Qty. 1	Item Description Comdial Keyset	Part # 6714S
Qty. 1	Item Description Comdial 820 KSU	Part # CD820
Qty. 1	Item Description E80PT KSU	Part # E80
Qty. 2	Item Description Station Card	Part # M0016
Qty. 1	Item Description Comdial 2-Port OPX	Part # CDOPX
Qty. 4	Item Description Comdial Keyset	Part # 6706X-PG
Qty. 1	Item Description Comdial Keyset	Part # 6702X-PG
Qty. 2	Item Description Comdial Keyset	Part # 6714FB
Qty. 1	Item Description Comdial Keyset	Part # 6620PB
Qty. 1	Item Description Comdial Handset	Part # W3KMEM95-57
Qty. 3	Item Description Omega PCB Board	Part # PCB
Qty. 1	Item Description Omega ANA Card	Part # ANA



claim #037-0004813-2004

4

Qty. 2	Item Description Omega ICM Card	Part # ICM
Qty. 6	Item Description Omega XPS-1 Card	Part # XPS-1
Qty. 5	Item Description Omega SUB Card	Part # SUB
Qty. 2	Item Description Omega COI Card	Part # COT
Qty. 1	Item Description Omega CPU Card	Part # CPU
Qty. 1	Item Description Omega Keyset	Part # 816/2460
Qty. 7	Item Description Tie Keyset	Part # 60025
Qty. 5	Item Description Tie Key Service Unit	Part # 60001
Qty. 2	Item Description 4 Ckt C.O Line Card	Part # 60002
Qty. 1	Item Description Tie 1 Port CO Module	Part # 60010
Qty. 8	Item Description Handset	Part # Thandset
Qty. 1	Item Description Tel-Plus 1648DCDC Converter	Part # TP1648DCDC
Qty. 6	Item Description Tel-Plus Handset	Part # TPhandset
Qty. 1	Item Description Tel-Plus Power Supply	Part # TP1648PS
Qty. 2	Item Description Tel-Plus SIB Card	Part # TP1648SIB

Claim # 037-0004873-2004 5

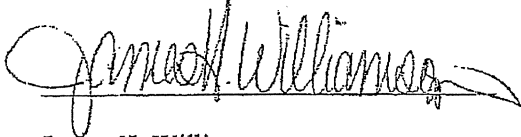
Qty. 3	Item Description Tel-Plus KIB Card	Part # TP1648KIB
Qty. 2	Item Description Tel-Plus COB Card	Part # TP1648COB
Qty. 1	Item Description Tel-Plus CNB Card	Part # TP1648CNB
Qty. 1	Item Description Tel-Plus TNB Card	Part # TP1648TNB
Qty. 1	Item Description Tel-Plus SCB Card	Part # IP1648SCB
Qty. 2	Item Description Tel-Plus 816 Program Module	Part # TP816PM
Qty. 6	Item Description Tel-Plus 1648 Keyset	Part # TP1648
Qty. 1	Item Description Tel-Plus 1648 DSS	Part # IP1648DSS
Qty. 5	Item Description ATT 24 Button Keyset	Part #
Qty. 1	Item Description Merlin 308 KSU	Part # ATTML308
Qty. 1	Item Description ATT Power Supply	Part # ACS704A
Qty. 1	Item Description ATT Spirit Exp 616 KSU	Part # ATTSP616
Qty. 3	Item Description ATT Surge Protector	Part #
Qty. 2	Item Description ATT AC Protector	Part #

Claim # 037-004873 2004

6

Belonging to: Pioneer Telephone Services, Inc.

I further certify that to the best of my knowledge the above described property was damaged by water because of damage done to the printed circuit boards in the above equipment.

A handwritten signature in cursive script, appearing to read "James H. Williamson", with a long horizontal flourish extending to the right.

James H. Williamson  
Pioneer Telephone Services, Inc.

**Pioneer Telephone Services, Inc.**  
**P. O. Box 1606**  
**Andalusia, AL 36420-1227**

Voice: 334-222-8777  
 Fax: 334-222-8458

**Invoice**

Invoice Number:  
13383

Invoice Date:  
Oct 29, 2004

Page:  
1

Sold To:

Pioneer Telephone Services, Inc  
 P.O. Box 1606  
 Andalusia, AL 36420-1227

Ship to:

*Claim # 037-0004873-2004*

Customer ID		Customer PO		Payment Terms	
2228777				Net 10 Days	
Sales Rep ID		SO# / Date		SC Date	Due Date
JHW		9/27/04			11/8/04
Quantity	Item	Description	Unit Price	Extension	
1.00	LBR	LIGHTNING DAMAGE DONE DURING			
		HURRICAN IVAN'S STORMS. REPLACED			
		EQUIPMENT AND TESTED.			
1.00	LBR	LABOR	2,410.00	2,410.00	
1.00	EQUIPMENT	TOTAL EQUIPMENT	17,746.04	17,746.04	
1.00	NS19404	NORSTAR MODULAR ICS KSU 0X32			
1.00	NS19405	NORSIAR MICS 6.0 SOFTWARE			
1.00	NS19419	NORSTAR CALLER ID IRK CTG			
1.00	M7324	24 Button Keypad w/Display			
3.00	T7316B	CHARCOAL 16-BUTTON PHONE			
3.00	T7208B	CHARCOAL 8-BUTTON KEYPAD			
1.00	VISIA-20P	V20P ATTACK PACK W/6160			
1.00	DSDX16C80GB	DIGITAL SPRITE SYSTEM			
2.00	AO\38\000000001K629A	1/3" COLOR DIGITAL CAM 350TVL			
2.00	EO-63-13VG550S	1/3" 5-50mm VARIFOCA LENSE			
2.00	PE-EH3512MT	EH3512 W/EM1450 MOUNT			
1.00	LO\SI\00000000PS2416	CCIV POWER SUPPLY			
1.00	FMA	OUTDOOR FM OMNI ANTENNA			
1.00		TELEVISION ANTENNA AMPLIFIER			

Subtotal

Continued

Sales Tax

Continued

Total Invoice Amount

Continued

Payment Received

**TOTAL**

Continued

Check No:

A finance charge of 1 1/2% will be added on invoices more than 10 days overdue.

AO00191

**Invoice**

**Pioneer Telephone Services, Inc.**  
**P. O. Box 1606**  
**Andalusia, AL 36420-1227**

Voice: 334-222-8777  
 Fax: 334-222-8458

Invoice Number:  
 13383

Invoice Date:  
 Oct 29, 2004

Page:  
 2

Sold To:  
 Pioneer Telephone Services, Inc.  
 P.O. Box 1606  
 Andalusia, AL 36420-1227

Ship to:

*Claim # 037-0004873-2004*

Customer ID		Customer PO		Payment Terms	
2228777				Net 10 Days	
Sales Rep ID		SO# / Date		SC Date	Due Date
JHW		9/27/04			11/8/04
Quantity	Item	Description		Unit Price	Extension
1.00	TELESCOPIC MAST	30' TV ANTENNA POLE			
1.00		SANYO 4-HEAD HI-FI-VCR			
1.00	ONK-TX-DS797	THX SELECT RECEIVER			
1.00	ONK-TX-8511	STEREO RECEIVER			
1.00		DELL COMPUER SYSTEM (FLAT PANEL			
		17", KEYBOARD, HARD DRIVE, PRINTER)			
1.00		DELL INSPIRON LAPTOP, 17" FLAT			
		PANEL DISPLAY, PORT REPLICATOR,			
		PRINTER			
1.00		GATEWAY COMPUTER SYSTEM (MONITOR,			
		KEYBOARD, HARD DRIVE)			
1.00	NS900MHZ	NORSTAR 900 MHZ CORDLESS PHONE			
1.00	ENCORE 8	SUBWOOPER			

Check No:

Subtotal	20,156.04
Sales Tax	1,419.68
Total Invoice Amount	21,575.72
Payment Received	
<b>TOTAL</b>	<b>21,575.72</b>

A finance charge of 1 1/2% will be added on invoices more than 10 days overdue

AO00192

## PIONEER TELEPHONE SERVICES, INC.

P O. Box 1606

Andalusia, Alabama 36420-1227

*Claim # 037-0004873-2004*  
 LIGHTNING AFFIDAVIT

I, James H Williamson, do certify that I have this 20th day of September, 2004, examined the following item(s):

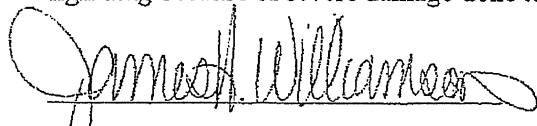
Qty. 1	Item Description Norstar Modular ICS KSU 0x32	Part # NS19404
Qty. 1	Item Description Norstar Mics 6.0 Software	Part # NS19405
Qty. 1	Item Description Norstar Caller ID Trk Cartridge	Part # NS19419
Qty. 1	Item Description 24 Button Keyset w/ Display	Part # M7324
Qty. 3	Item Description 16 Button Keyset	Part # T 7316B
Qty. 2	Item Description 8 Button Keyset	Part # T 7208B
Qty. 1	Item Description V20P Attack Pack w/6160	Part # Vista-20P
Qty. 1	Item Description Digital Sprite System	Part # DSDX16C80GB
Qty. 2	Item Description 1/3" Color Digital Cam 350 TVL	Part # AO\38\0001K629A
Qty. 2	Item Description 1/3" 5.50mm Varifocal Lense	Part # EO-63-13VG550S
Qty. 2	Item Description EH3512 w/EM1450 Mount	Part # PE-EH35212MT
Qty. 1	Item Description CCTV Power Supply	Part # LO\ST\000PS2416

Qty. 1	Item Description Outdoor FM Omni Antenna	Part # FMA
Qty. 1	Item Description Television Antenna Amplifier	Part #
Qty. 1	Item Description 30' TV Antenna Pole	Part # Telescopic Mast
Qty. 1	Item Description Sanyo 4-Head Hi-Fi VCR	Part #
Qty. 1	Item Description THX Select Receiver	Part # ONK-TX-DS797
Qty. 1	Item Description Stereo Receiver	Part # ONK-TX-8511
Qty. 1	Item Description Dell Computer System	Part #
Qty. 1	Item Description Dell Inspiron Laptop	Part #
Qty. 1	Item Description Gateway Computer System	Part #
Qty. 1	Item Description Norstar 900Mhz Cordless Phone	Part # NS900MHZ
Qty. 1	Item Description Subwoofer	Part # Encore 8

*Claim # 037-0004873-2004*

Belonging to: Pioneer Telephone Services, Inc.

I further certify that to the best of my knowledge the above described property was damaged by lightning because of severe damage done to the printed circuit boards in the above equipment.



James H. Williamson  
Pioneer Telephone Services, Inc.

AUTO-OWNERS INSURANCE COMPANY  
AUTO-OWNERS LIFE INSURANCE COMPANY  
HOME-OWNERS INSURANCE COMPANY  
OWNERS INSURANCE COMPANY  
PROPERTY-OWNERS INSURANCE COMPANY  
SOUTHERN-OWNERS INSURANCE COMPANY



P.O. Box 244017 (CLAIMS)  
Montgomery, Alabama 36124  
PHONE (334) 279-0323  
FAX (334) 271-0481

December 20, 2004

Pioneer Telephone Services, Inc  
P.O. Box 1606  
Andalusia, AL 36420

RE: 37-4873-04

Dear Sir or Madam:

We have received the estimate from the independent adjuster for your building damages. I have enclosed a copy for you to review. Once you have had a chance to review, please give me a call so that we may settle that portion of the claim.

As to the damages you are claiming to your phone system due to lightning and the water damage to the inventory, Auto-Owners appreciates your professional opinion as to the damages claimed. However, it is a conflict of interest to write your own lightning affidavit. We also understand that you have disposed of the damaged equipment without us being able to have a third party verify the damages. We are hereby requesting you provide us with outside documentation and evidence of the damages along with a salvage value.

Under your policy the following is contained:

**3. Duties In The Event Of Loss Or Damage**

a. You must see that the following are done in the event of loss or damage to Covered Property:

(4) Take all reasonable steps to protect the Covered Property from further damage by a Covered Cause of Loss. If feasible, set the damaged property aside and in the best possible order for examination. Also keep a record of your expenses for emergency and temporary repairs, for consideration in the settlement of the claim. This will not increase the Limit of Insurance.

*~ Serving Our Policyholders and Agents for More Than 85 Years ~*

AO00205



(5) At our request, give us complete inventories of the damaged and undamaged property. Include quantities, costs, values and amount of loss claimed

(6) As often as may be reasonably required, permit us to inspect the property proving the loss or damage and examine your books and records

Also permit us to take samples of damaged and undamaged property for inspection, testing and analysis, and permit us to make copies from your books and records.

#### RESERVATION

Please be advised that this letter does not waive any rights or defenses which Auto-Owners Insurance Company may have regarding this matter under any policy of insurance issued by Auto-Owners Insurance, whether or not such claims or defenses are set forth herein. Auto-Owners reserves the right to supplement this letter upon receipt of further information which may subsequently become available.

Thank you for your time and consideration in this matter. If you need any further assistance, please give me a call at 1-800-548-9881 ext 204.

Sincerely,



Bill Reaves  
Field Claim Rep.

SEP 16 2004 4:21PM HP LASERJET 3200

p. 4

WILLIAMSON

JAMES

CATAST/SEQ NUM 038/020754

## Catastrophe Loss Notice

Quick Claim ( )

AGENCY

SOUTH CENTRAL AGENCY INC  
PO BOX 548  
ANDALUSIA AL 36420-0548  
Policy Number: 039517 44 404780 00  
Term: 04/14/2004 - 04/14/2005

OWNERS INS. CO.  
Agency Number: 17-0557-00  
Loss Cause: 23



INSURED

JAMES H WILLIAMSON &  
KELLY WILLIAMSON  
PO BOX 1606  
ANDALUSIA, AL 36420-1227

## When and Where can the insured be contacted?

Residence Phone: ~~404-220-XXXX~~Business Phone: (334) 222-8777 Call FridayOther Information: Jimmy Williamson Cell phone 488-5960

HOTEL - 80,000  
HOUS - 7500  
WATER

LOSS

HURRICANE IVAN

Loss Date: 09/16/2004

25083 SUTTON RD ANDALUSIA, AL 36420-9723

Dwelling Damage is: ( ) None ( ) Light ☒ Medium ( ) Heavy ( ) Total Loss  
Other Structure Damage is: ( ) None ( ) Light ☒ Medium ( ) Heavy ( ) Total Loss  
Contents Damage is: ☒ None ( ) Light ( ) Medium ( ) Heavy ( ) Total Loss

## Property Coverage

COV A	COV B	COV C	COV D	Describe Additional Cov provided
DWELLING	OTHER STRUCTURES	PERSONAL PROPERTY	ADDITIONAL LIVING EXPENSES	
\$134,500	\$13,450	\$94,150	\$26,900	

POLICY

INFORMATION

Subject to Form Numbers:

17398(02-96) 17444(02-97) 17381(02-96) 17447(03-97) 59325(07-01) 59364(05-03) 17903(02-96)  
17675(02-96) 17360(03-97) 17618(02-96) 17555(07-01)

COMMENTS

Deductible Hurricane Only

Deductible All Perils  
\$1,000

Wind Hail Deductible

Mortgagee:

COVINGTON COUNTY BANK  
PO BOX 518  
ANDALUSIA, AL 36420-0518

Does the insured have a flood loss: ( ) Yes ☒ No Flood Insurer \_\_\_\_\_  
Additional comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Date:

9/16/04 4:40 PM

Reported to:

John Tomberlin

AO00302

# Report

C 09040269

## Auto Owners Insurance

**Adjuster**

Kenneth Cleveland

**Phone****Fax**5915 Carmichael Rd.  
Montgomery, AL 36117-2518  
(334) 279-0323

November 19, 2004

**Insured** Williamson, James**Loss Address** 25083 Sutton Rd, Andalusia, AL 36420**Phone Number** (334) 222-8777**Other Phone****Ins Company** Auto Owners Insurance Company**Policy #** 44 404780 00**Ins Claim #** 37-6920-04**Date of Loss** 9/16/2004

### Coverage

**Policy Type** Homeowners Special**Mortgagee** None Showing**Effective** 4/14/2004 - 4/14/2005**Deductible** \$1,000.00

Coverage	Description	Coverage Amt	Value Requirement
BLDG	Coverage - Building	\$134,500.00	80%
APS	Coverage - APS	\$13,450.00	None
UPP	Coverage - UPP	\$80,700.00	None
ALE/FMV	Coverage - ALE/FMV	\$26,900.00	None
OTHER	Coverage - Other	\$0.00	None

### Adjuster's Report

<b>Assigned</b>	<b>Contacted</b>	<b>Inspected</b>
<b>Apparent Cause of Loss/Scope</b>		Hurricane Damage
<b>Items Subject to Exclusions/Limitations</b>	None	
<b>Salvage or Subrogation Potential</b>	None	

### Loss Recap

Coverage	RC Loss	Depreciation	ACV Loss	Recov. Depr.	TOTAL
BLDG	\$17,453.87	\$2,815.17	\$14,638.70	\$2,815.17	\$17,453.87
APS	\$1,596.45	\$265.13	\$1,331.32	\$265.13	\$1,596.45
UPP	\$19,694.48	\$6,893.07	\$12,801.41	\$6,893.07	\$19,694.48
<b>TOTALS</b>	<b>\$38,744.80</b>	<b>\$9,973.37</b>	<b>\$28,771.43</b>	<b>\$9,973.37</b>	<b>\$38,744.80</b>

### Enclosures

<input type="checkbox"/> Estimates	<input checked="" type="checkbox"/> Photos	<input type="checkbox"/> Proof of Loss	<input checked="" type="checkbox"/> Estimate	<input type="checkbox"/> Estimate Recap	<input type="checkbox"/> Statement of Loss	<input checked="" type="checkbox"/> Invoice
<input type="checkbox"/> Claim Summary	<input checked="" type="checkbox"/> Diagrams	<input type="checkbox"/> R/C Proof	<input type="checkbox"/> PILR	Other:		

### Recommendations

<b>Payment Recommendations: Initial</b>	\$27,771.43	<b>Deductible and insured's participation</b>	\$1,000.00
<b>Upon Completion</b>	\$9,973.37	<b>Recommended Adjustment</b>	<b>\$37,744.80</b>

**Payee** Williamson, James  
Covington County Bank

Met with Mr. Williamson to inspect the loss. Insured had already replaced the roof of the main house, his childrens 12ft x 12ft play house and the storage bldg in the back yard. Insured stated that some of the wafer board plywood decking had warped due to exposure to the rain, and had to be replaced. Insured claims lightning damaged electronic items. Insured replaced electronics and refrigerator. He claims he was instructed by John and Harold, his agents, to go ahead and replace everything when he turned in his claim. Mr. Williamson has provided a list of the items claimed as damaged. The damaged contents were not present for inspection. There was water damage to the hardwood flooring in the living room and hall. Water stains and minor sheetrock damage on ceilings in several rooms. Scoped loss, completed estimate. Completed file and turned in for review.

**Pioneer Telephone Services, Inc.**  
**P. O. Box 1606**  
**Andalusia, AL 36420-1227**

Voice: 334-222-8777  
 Fax: 334-222-8458

Invoice Number:

13367

Invoice Date:

Oct 27, 2004

Page:

1

Sold To:

James H. Williamson  
 P.O. Box 1606  
 Andalusia, AL 36420

Ship to:

Customer ID		Customer PO		Payment Terms	
2227267				Net 10 Days	
Sales Rep ID		SO# / Date		SC Date	Due Date
		9/16/04		9/24/04	11/6/04
Quantity	Item	Description	Unit Price	Extension	
1.00	EQUIPMENT	LIGHTNING DAMAGE DONE DURING HURRICAN IVAN'S STORMS. REPLACED EQUIPMENT AND TESTED.	14,538.24	14,538.24	
1.00	LABOR	TOTAL EQUIPMENT	1,505.00	1,505.00	
1.00	NS19396	NORSTAR CICS KEU W/CID			
3.00	M7324	24 Button Keypad w/Display			
3.00	T7316	PLATINUM 16-BUTTON PHONE			
2.00	T7208	PLATINUM 8-BUTTON			
1.00		CORDLESS SPEAKERPHONE W/DISPLAY			
1.00	NS19466	NORSTAR CALL PILOT 100 W/10			
1.00		DELL COMPUTER SYSTEM W/FLAT PANEL DISPLAY 17"			
1.00	ONK-989	SURROUND SOUND RECEIVER			
1.00	ONK-TX-8511	STEREO RECEIVER			
1.00	ONK-DV-8555	SINGLE PLAY DVD PLAYER			
1.00	ONK-DX-C380	6-DISC CD CHANGER/CAROUSEL			
1.00	API-EXL-S10	10" SHIELDED H.D. SUBWOOFER			
1.00	VWM-700	SANYO VCR			

Subtotal  
 Sales Tax  
 Total Invoice Amount  
 Payment Received  
**TOTAL**

Continued  
 Continued  
 Continued  
 Continued

Check No:

A finance charge of 1 1/2% will be added on invoices more than 10 days overdue.

AO00327

**Pioneer Telephone Services, Inc.**  
**P. O. Box 1606**  
**Andalusia, AL 36420-1227**

Voice: 334-222-8777  
 Fax: 334-222-8458

Invoice Number:

13367

Invoice Date:

Oct 27, 2004

Page:

2

Sold To:

James H. Williamson  
 P.O. Box 1606  
 Andalusia, AL 36420

Ship to:

Customer ID		Customer PO		Payment Terms	
2227267				Net 10 Days	
Sales Rep ID		SO# / Date		SC Date	Due Date
		9/16/04		9/24/04	11/6/04
Quantity	Item	Description		Unit Price	Extension
1.00		RCA 36" TELEVISION			
1.00	GUM0600	PANAMAX 6/KSU SURGE SUPPRESSOR (TELEPHONE SYSTEM)			
1.00	GMP2400	PANAMAX COAX-MAX SURGE SUPPRESSOR (ENTERTAINMENT SYSTEM)			
1.00	GNM1200	PANAMAX SURGE SUPPRESSOR (COMPUTER)			

Subtotal	16,043.24
Sales Tax	1,163.06
Total Invoice Amount	17,206.30
Payment Received	
<b>TOTAL</b>	17,206.30

Check No:

A finance charge of 1 1/2% will be added on invoices more than 10 days overdue.

AO00328



PIONEER TELEPHONE SERVICES, INC.  
P.O. Box 1606  
Andalusia, Alabama 36420-1227

LIGHTNING AFFIDAVIT

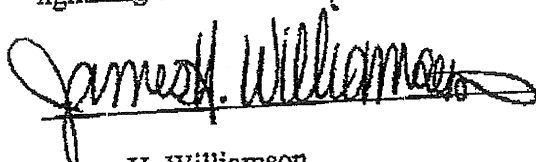
I, James H. Williamson, do certify that I have this 16th day of September, 2004, examined the following item(s):

Qty. 1	Item Description Norstar CICS KSU w/Caller ID	Part # NS19396
Qty. 3	Item Description 24 Button Keypad w/Display	Part # M7324
Qty. 3	Item Description Platinum 16 Button Keypad	Part # T7316
Qty. 2	Item Description Platinum 8 Button Keypad	Part # T7208
Qty. 1	Item Description Cordless Speakerphone W/Display	Part #
Qty. 1	Item Description Dell Computer System w/Flat Panel 17"	Part #
Qty. 1	Item Description Surround Sound Receiver	Part # ONK-989
Qty. 1	Item Description Stereo Receiver	Part # ONK-TX-8511
Qty. 1	Item Description Single Play DVD Player	Part # ONK-DV-S555
Qty. 1	Item Description 6-Disc CD Changer/Carousel	Part # ONK-DX-C380
Qty. 1	Item Description 10" Shielded H.D. Subwoofer	Part # API-EX1-S10
Qty. 1	Item Description Sanyo VCR	Part # VWM-700



Qty.	Item Description	Part #
1	RCA 36" Television	
Qty.	Item Description	Part #
1	Panamax 6/KSU Surge Supressor	GUM0600
Qty.	Item Description	Part #
1	Panamax Coax-Max Surge Suppressor	GMP2400
Qty.	Item Description	Part #
1	Panamax Surge Suppressor	GNM1200
Qty.	Item Description	Part #
Qty.	Item Description	Part #
Qty.	Item Description	Part #
Qty.	Item Description	Part #
Qty.	Item Description	Part #
Qty.	Item Description	Part #
Qty.	Item Description	Part #

Belonging to: Jimmy Williamson

I further certify that to the best of my knowledge the above described property was damaged by lightning because of severe damage done to the printed circuit boards in the above equipment.



James H. Williamson  
Pioneer Telephone Services, Inc.

		<a href="#">Options</a>   <a href="#">Table of Contents</a>   <a href="#">Home</a>   <a href="#">Help</a>	
<a href="#">Quick Routes</a>		<input type="text"/>	<input type="button" value="Search"/> <a href="#">Advanced Search</a>

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 Auto-Owners Insurance Company Claims Handling Guide 03/25/02 Latest Guide

## Statutory Claim Requirements

All States

### Summary of Claims Practices

[Co-Insurance](#)  
[Contact Record/KNOT System](#)  
[Comparative Negligence](#)  
[Coverage](#)  
[Disposition of Salvage](#)  
[Investigation](#)  
[Payment of Claims](#)  
[Releases](#)  
[Response to Correspondence](#)  
[Response to Notice of a Claim](#)  
[Timeliness](#)  
[Underwriting Notices](#)  
[Voiding or Stopping Drafts](#)

#### Response to Notice of a Claim

On first party losses (policy benefits sought by an insured), within 30 days the insured must be advised in writing, or by dated notation in the file, what is needed to present their claim and what constitutes a satisfactory proof of loss. If the claim is resolved within 30 days the file should be self-explanatory

On other losses, response to communication by the claimant about what is needed to present their claim and prove their loss should also occur within 30 days. If the claim is resolved within 30 days the file should be self-explanatory.

Initiating investigation into the circumstances surrounding the report and the event that led to the claim are not subject to control by people outside the Company. We should conduct appropriate investigation into reports, first determining whether or not coverage existed, and then how the coverage applies to the specific situation.

A report to an agent is a report to the Company, and claims should be acknowledged within ten days, either in writing or by dated notation in the file.

#### Response to Correspondence

The file must reflect, either in writing or by dated notation in the file that any correspondence has been answered within 15 days of receipt.

#### Payment of Claims

Confidential  
 AO00953